

PROPERTY MANAGEMENT UPDATE

Official client newsletter of Doyle Spillane Real Estate



Welcome to our August Property Management Update:

In this month's edition we will cover off on our procedures during Covid

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Doyle Spillane Real Estate

MARKET SNAPSHOT

IN THE LAST 30 DAYS

Number of Tenant Enquiries: 1136

Total Inspections Scheduled: 163

Tenants Registered to Inspect:
439

Applications Received: 74

Properties Leased: 28

Average Days on Market: 15

Average Rent of Properties
Leased: \$690.50

It has without doubt been a challenging few months for everyone.

The whole team at Doyle Spillane Real Estate would like to thank you our valued tenants for your cooperation in helping us continue our work during the COVID-19 crisis.

As the Lockdown Restrictions continue, we have introduced various procedures to minimise physical contact.

Property Inspections: After a short break, we have now resumed virtual inspections.

As usual, you will receive the required notice by email.

Please note that it is difficult for us to adjust these times but if notice is given we are happy to accommodate

Maintenance: Our contractors continue to follow strict health and safety protocols during the COVID-19 crisis so that they can safely attend to repairs.

Please continue to report maintenance through our Online Portal

Smoke Alarms: Please be aware that checking smoke alarm compliance is a legal requirement for property owners, and tenants are legally obligated to allow these visits to be carried out.

You may be aware of the new smoke alarm laws which require many properties to be inspected annually.

We appreciate your cooperation in allowing our contractors to perform this important work.



Digital Signing: Digital signing of leases, tenancy agreements & most other important documents can be signed electronically. You don't need to print, post, or scan documents – just 'accept' and send!

Office Opening Times: As you are aware, we are discouraging visits to our offices to reduce unnecessary physical contact. However, if you need to come to our office it is best to call and make an appointment as many of our team are currently working remotely.

Please respect social distancing guidelines and remain at a safe distance from others while at reception.

How to Contact Us: The best way to contact us is via EMAIL to your property manager or our reception email: info@doylespillane.com.au. If you call our office, please understand that our phone lines may not be attended but you will be able to leave a message and your call will be forwarded to the relevant department.

Rest assured that our messages are constantly monitored, and we will respond according to the urgency of the matter - so please leave a detailed message with the best number and time to contact you.

We hope you are keeping well and look forward to continuing to assist you throughout your tenancy.



NSW Fair Trading:

See link to NSW fair Trading website with all the relevant information regarding the Residential Tenancy Support Package - <https://www.fairtrading.nsw.gov.au/resource-library/publications/coronavirus-covid-19/property/moratorium>

ARE YOU OK?? Sometimes you can find yourself in a bad situation that you feel you can't escape from.

You might need emergency assistance, a helping hand - or just someone to listen.

Please do not hesitate to contact us if you require any assistance whatsoever